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Subject: Re: menace WS.Reputation.1 from symantec/norton

Posted by [mdelfede](#) on Mon, 28 Jan 2013 22:45:39 GMT

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nneilson wrote on Mon, 28 January 2013 22:06M\$ does a similar gimmick with an approved list to get money.

An app is not deleted but there is a pop-up that asks if a user wants to run it.

For Symantic/Norton to delete an app seems strange.

About all that can be done is let a client know what the problem is.

From the first post it shows an option:

Restore this file

What happens there?

It happens that customers are scared about getting a virus on a work pc and, if they still don't know your app and are downloading a demo/limited trial of it, usually drop the app and look for something else.

It's quite different of M\$ asking "do you want this app to access system?" then tell "this app is not known in all world, it's probably a malware" which is, in other words, what they're telling your customer.

I'd like to see what would symantech's attorneys do if some other firm says "norton utilities are completely useless and probably harmful if installed", which is, btw, the very crude truth.

Stay away from such software crap like NAV is one of the reasons I migrated to Linux some years ago, but I see that crap is following me anyways.

Max

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