Subject: XP installation problem
Posted by tomasso on Tue, 14 Nov 2006 04:21:20 GMT

View Forum Message <> Reply to Message

It appears that no matter which version/type of install I choose for XP, they all end up with the same error message:

Unable to write output file(s)

Is there a way to do a trace/logged installation so that I may find out what's causing the problem?

Subject: Re: XP installation problem
Posted by mirek on Tue, 14 Nov 2006 13:17:11 GMT

View Forum Message <> Reply to Message

Which U++ version?

What is your XP settings? Do you have permission to write to the requested directory?

Mirek

Subject: Re: XP installation problem
Posted by Ulti on Wed, 15 Nov 2006 00:49:26 GMT

View Forum Message <> Reply to Message

do you mean Windows XP?I used U++ in XP several months and tried several versions without any installation problem.

Subject: Re: XP installation problem
Posted by tomasso on Wed, 15 Nov 2006 06:51:20 GMT

View Forum Message <> Reply to Message

I tried the following versions of U++ (both the mingw and non-mingw versions for XP):
611-dev2
611-dev1
610-dev4
605
602

As for XP rights, the account is a full admin on the machine.

Subject: Re: XP installation problem
Posted by forlano on Wed, 15 Nov 2006 08:02:24 GMT

View Forum Message <> Reply to Message

tomasso wrote on Tue, 14 November 2006 05:21It appears that no matter which version/type of install I choose for XP, they all end up with the same error message:

Unable to write output file(s)

Is there a way to do a trace/logged installation so that I may find out what's causing the problem?

Hello,

I've never met problem during the installation.
Have you tried with the default installation directory?
Luigi

Subject: Re: XP installation problem
Posted by tomasso on Wed, 15 Nov 2006 08:10:47 GMT

View Forum Message <> Reply to Message

yep -- tried to c:\upp and c:\upp-install and all sorts of variations

FWIW, I just tried the 511 build (both mingw and standalone versions) and it installed without any problems

My guess is the newer versions are trying to write over a file not in the install directory that is in use by another application or marked read-only, etc. I'm just not sure how to find this out

Subject: Re: XP installation problem
Posted by mirek on Wed, 15 Nov 2006 09:23:04 GMT

View Forum Message <> Reply to Message

This is really weird. There was a change of installer in 605 version - we have changed the compression from bz2 to 7zip.
But you list 602 as problematic as well - that one used bz2 - you can easily see that by the size...

I am not sure whether this can help, but the code responsible for the problem looks like this:

```
String fn = AppendFileName(outdir, f->Name);
FileAppend f(fn);
f.Put(outBuffer + offset, outSizeProcessed);
if(f.IsError())
 Error("Unable to write output file(s)");
```

Mirek

Subject: Re: XP installation problem
Posted by mirek on Wed, 15 Nov 2006 09:24:59 GMT
View Forum Message <> Reply to Message

BTW, if you completely remove the installation directory first and then run installer:

- is directory itself created?

- if yes, is something written to it?

before stopping on that error...

Mirek

Subject: Re: XP installation problem
Posted by tomasso on Fri, 17 Nov 2006 05:34:07 GMT
View Forum Message <> Reply to Message

I ran the install for UPP 605 for Windows (without Mingw); when the error came up, I grabbed a dump of the install directory, attached below.

```
File Attachments
1) upp_dirlist.txt, downloaded 859 times
```

Subject: Re: XP installation problem
Posted by mirek on Fri, 17 Nov 2006 07:30:40 GMT
View Forum Message <> Reply to Message

Well, this looks like it stops in the middle of saving files...

Is not it something stupid like low space on HD? (U++ needs about 80MB to install).

Mirek

Subject: Re: XP installation problem
Posted by mirek on Fri, 17 Nov 2006 07:36:05 GMT
View Forum Message <> Reply to Message

Hm, another idea, perhaps there is filename with characters non representable in your current regional settings - what are these?

Mirek

Subject: Re: XP installation problem [SOLVED]
Posted by tomasso on Sun, 26 Nov 2006 03:25:41 GMT
View Forum Message <> Reply to Message

This is on XP and it's quite strange -- it turns out that McAfee is preventing files with the extension "t" from being created.

So the solution was to temporarily disable McAfee and install U++.

Subject: Re: XP installation problem [SOLVED]
Posted by mirek on Sun, 26 Nov 2006 06:33:55 GMT
View Forum Message <> Reply to Message

Glad to hear we are innocent (this time

Mirek